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## **Direct telephone communication took place between Chairman of the Investigative Committee and citizens**

Citizens from the Republics of Bashkortostan and Tatarstan, Krasnodar Territory, Belgorod, Voronezh, Kursk and Kirov Regions called on 4 September the Chairman of the Russian Federation Investigative Committee on the phones 8 800-333-02-95 and 8-495-640-20-46.

The citizens mostly complained about improper investigation of criminal cases by territorial investigating bodies of the Investigative Committee and expressed their disagreement with procedural decisions in criminal cases.

Following the communication Alexander Bastrykin gave explicit instructions to the heads of a number of territorial investigating bodies of the Investigative Committee.

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